Patient safety for new medical generation
Promoting human factors culture in young medical doctors

International Meeting
Florence 31 August – 1 September 2018

Organized by:

In collaboration with:

WHO Collaborating Centre
in Human Factors and Communication
for the Delivery of Safe and Quality care

GRC
Clinical Risk Management

PATIENT SAFETY
REGIONE TOSCANA

In collaboration with:

IEA
International Ergonomics Association

UNIVERSITÀ DEGLI STUDI
FIRENZE
The goal of this event is promoting patient safety culture in new medical generations and to spread the knowledge on ergonomics and human factors among health care professionals.

The meeting is connected with the Triennial Congress of International Ergonomics Association (www.iea2018.org) that will be held in Florence from the 26th to the 30th August 2018.

The IEA Congress will be attended by more than 1500 ergonomics and human factor experts coming from more than 80 countries (www.iea.cc).

The WHO International Meeting aims at involving delegation of residents from all around the world. The participation is free for all residents and a special fee for lunch and dinner will be granted to students in the cafeteria of the University of Florence.

The meeting is a CME accredited programme.

**Scientific Committee**
Centre for Clinical Risk Management and Patient Safety - WHO Collaborating Centre, Florence, Italy
International Ergonomics Association (IEA)
World Health Organization
WHO, SDS, Patient Safety and Risk Management Unit, Geneva, Switzerland

**Promoted by**
University of Florence
University of Udine
University of Palermo
International Ergonomics Association
Federspecializzandi
Italian Association of Young Doctors
Italian Secretariat of Students in Medicine
Giotto Movement
World Organization of National Colleges and Academies of Family Medicine/General Practice (WONCA)
Association of Trentino Students in Medicine (ASTMed)
National Council of Residents in Hygiene and Preventive Medicine

**Endorsed by**
Istituto Superiore di Sanità
Agenas
University of Siena
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University of Bari Aldo Moro
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Italian Network for Safety in Healthcare
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ISQua
University of Krakow
University of Rio Grande do Sul
University of Rio De Janeiro
Maquarie University Sidney
Oxford Healthcare Improvement
University of Tokio
National School of Public Health, New University of Lisbon
The Armstrong Institute for Patient Safety and Quality - Johns Hopkins Medicine
31st August 2018

9.00-9.45
Opening Addresses_Open Plenary

- Riccardo Tartaglia, Director Centre GRC Tuscany Region
- Yushi Fujita, IEA President
- Sir Liam Donaldson, School of public health, London and WHO
- Neelam Dhingra, Unit for Patient Safety and Risk Assessment, WHO
- Sara Albolino, WHO Collaborating Centre on Human Factors and Communication

9.45-10.15
Welcome

- Major of Florence
- Councillor of Health Tuscany Region
- Rectors of the universities of the Tuscany Region
- President FNOMCeO

10.15-11.15
Lectures

- Chairs Tommaso Bellandi, Center GRC- WHO Collaborating Centre
- Kathleen L. Mosier, San Francisco State University
- Giuseppe Remuzzi, Istituto Mario Negri
- Pascale Carayon, College of Engineering, University of Wisconsin-Madison

11.15-11.30
Break

11.30-12.30
Lectures

- Peter Lachman, International Society for Quality in Healthcare (ISQua)
- Susan Sheridan, Society to Improve Diagnosis in Medicine

12.30-13.30
Delegates of residents

- Chairs Stavros Prineas, ErroMed Pty Ltd
- International delegate (TBD)

Delegates introduce themselves and present their expectation on the future of patient safety

Closing remarks

- Riccardo Tartaglia, Director Centre GRC Tuscany Region
- Yushi Fujita, President of IEA

14.30-18.30
The future of patient safety
Session dedicated to invited delegates
Working groups

- Chairs Neelam Dhingra, WHO
- Giulia Dagliana and Michela Tanzini, Center GRC- WHO Collaborating Centre
1st September 2018

9.00-12.30
Open Plenary

Chairs Francesco Annunziato, School of Medicine, University of Florence
Josè Orlando Gomes, Federal University of Rio de Janeiro

Results of the working groups

12.30-13.30
Final Remarks and conclusion

Sir Liam Donaldson, School of public health, London and WHO
Ranieri Guerra, WHO